

# End the backlog and keep pace with third-party subpoenas and other information requests



**100+**  
incoming legal  
requests per day

Many types of organizations find themselves facing a mounting backlog of third-party subpoenas and other information requests with no end in sight. Financial services, insurance, telecommunications, and big technology providers are some of the most heavily impacted industries. Incoming volumes can average 100 or more per day and risk of noncompliance can include motions to compel, sanctions or worse - unnecessary legal proceedings as a named party.

Keeping pace with increasing subpoena volumes and information requests requires access to a solution that addresses the:

- Strain on operational budget
- Intensive time-and-resource requirements necessary to ensure compliance
- Handling of future needs as volumes are projected to increase annually
- Administrative burden of collecting fees from requesting parties

Integreon's years of experience providing smart process-and-resource driven solutions enable us to address this legal challenge. Our Subpoena and Law Enforcement Compliance Services help organizations establish an approach to eliminate their growing backlog and manage all incoming and future information requests and third-party subpoena demands. For organizations able to charge a processing fee, third-party subpoena compliance could go from an operational budget strain to a cost-neutral or revenue-generating activity.

### What we can do:

Integreon's dedicated team of subject matter experts will develop a custom plan which may include:

- Six Sigma-based process assessment
- Comprehensive set of recommendations to improve efficiency and reduce costs
- Scalable, cost-effective delivery support model
- Dedicated global team to perform intake, triage, and/or production of subpoena response requests
- SLA-driven processes managed to ensure quality and on-time delivery of work product
- Process redesign accompanied by detailed documentation, including revised workflows, playbooks, and reporting
- Integration with technology to track volume and handling of subpoena response requests

**50+**  
languages

**3**  
continents

**3500+**  
employees

## Subpoena and law enforcement compliance services

Integreon Subpoena and Law Enforcement Compliance Services benefits include:



### Unique

Only provider with proven capabilities at this scale.



### Trusted

Used by 9 of the 10 top global investment banks and more of the top 500 global companies than any other provider of our kind.



### Collaborative

Working as an extension of our clients' teams, fully dedicated to addressing their challenges through shared ownership of the outcomes.



### Global

Providing delivery centers on three continents and a wide range of engagement models to meet client needs.



### Integrated

Offering a broad range of solutions giving organizations flexibility to engage a single provider across a variety of challenges.

## The Integreon difference

Clients benefit from Integreon's managed service delivery model, as it combines repeatable process efficiencies with Integreon's ability to scale and provide onshore and offshore capabilities to supplement. Integreon relieves internal resources to focus on more complex requests and other higher value work. Integreon also has deep experience and expertise working with service of process (SOP) vendors and SOP matter management technology. Our methodologies seamlessly integrate with your existing systems to facilitate your third-party subpoena and information request response processes.



Learn how Integreon can help your organization do more and do it better.

Contact us today at [info@integreon.com](mailto:info@integreon.com) or visit [integreon.com](https://integreon.com).



Integreon is a trusted provider of legal and business outsourced services to corporations and law firms worldwide. Through our global delivery centers, we provide expert support for a range of legal, regulatory, creative design, and administrative needs, with a proven ability to transform our clients' business performance.