

## Cyber Incident Response Services

# Tech-enabled processes and deep expertise powers **scalable cyber-specific data mining and review platform**



Integreon is a pioneer in cyber incident response (CIR) with a highly evolved built-for-purpose platform and processes that enable handling of large, complex, multi-lingual projects. Our proprietary tech stack addresses niche document types and bespoke workflows and is the product of a team of experienced technologists and data scientists dedicated to CIR innovation.

### CIR ecosystem: Your partner for post breach incident response

With Integreon's years of experience, we understand the nuances of the CIR ecosystem (breach value chain, breach team member dynamics, effected stakeholders, even the emotional aspects of the incident), allowing us to seamlessly partner and provide tailored solutions for law firms, insurance carriers, and DFIR providers at every stage.

Post Cyber Breach Incident Response									
Integreon	Breach consulting forensics and incident response	Data mining/review			Notification prep	Notification/breach response			
		Advanced data mining	Review	CEL preparation		Breach notification			
					Mailing	Call center	Credit monitoring	Dark web monitoring	Partners
		✓	✓	✓	✓	Partners			
Advanced Data Mining		CyberHawk-AI			Notification Services				
<p><b>Powerful automated machine analysis combined with SME-led analytics</b></p> <ul style="list-style-type: none"> <li>Four nuanced and subjective stages culminating in advanced review by data mining experts.</li> <li>Review population identified by resources with data science backgrounds.</li> <li>Highly efficient manual review process conducted by data science professionals.</li> <li>Identification of review population while managing risk over exclusion.</li> </ul>		<p><b>ML-based tool brings faster turnaround and higher accuracy</b></p> <ul style="list-style-type: none"> <li>Built on 6-years' experience with complex engagements.</li> <li>Automated first pass review with human validation.</li> <li>Establishes entity-level association with data points.</li> <li>Trained to handle 34 document types including PDF, XML, Excel.</li> <li>"on-the-go-machine learning" enhanced by validation and inputs from seasoned CIR professionals.</li> <li>On-premises secured solution, hosted on UK/US servers.</li> <li>High accuracy, faster turnaround times.</li> </ul>			<p><b>Delivered by strategic partners</b></p> <ul style="list-style-type: none"> <li>Breach advisory services including solutioning for large complex breach engagements.</li> <li>Facilitate selection of downstream service vendors.</li> </ul>				

**1B+**  
entities  
consolidated

**32M+**  
documents  
reviewed

**3.2K+**  
projects  
successfully  
completed

### CyberHawk-AI proprietary ML-based review tool

Integreon offers a comprehensive data mining and review solution that combines tech-enabled processes, highly experienced resources, and a scalable delivery platform. Our recently launched CyberHawk-AI, a proprietary ML-based platform, automates first pass review dramatically speeding-up turnaround and ensuring higher review accuracy, helping meet jurisdictional compliance timeframe requirements.

### Choose the right partner and get the right response!

In today's world where the potential for a breach is high, any potential fallout, stakeholder concern, or reputational damage can be mitigated through a quality response.



#### Comprehensive offering

- A complete cyber incident response solution, downstream of forensics
- Review of potentially breached documents to identify:
  - Individuals with potential breach of privacy-related data points defined by a set of protocols agreed to with counsel
  - Identify entities (customers, vendors, partners) with breach of data points that could potentially impact their businesses in a negative manner (e.g., IP, code)
- Ability to support projects in 75+ languages
- Delivery centers in the US, UK, and India to meet client's needs and preferences
- Scalable model with access to largest CIR review team able to scale to more than 1000 reviewers, as needed
- Cost predictability and flexible commercial models - per document, per hour, or a blended rate structure



#### Tech-and expert resource-enabled delivery model

- CyberHawk-AI: ML-based review platform increases speed and accuracy
- Proprietary applications and process flows for niche document types
- Delivery onshore, offshore, or a hybrid model
- For offshore reviews, data never leaves the US/UK
- Seamless partnering with DFIR, law firms, and insurance carriers
- Delivery overseen by tenured senior project team leads



#### Deep expertise

- Pioneer in developing a cyber-specific incident response process and offering
- Successful completion of 3,200+ projects, review of 32M+ documents, and consolidation of 1B+ entities
- Experience with 40+ document types
- Expertise in jurisdiction regulations including: PII/PHI, HIPAA, GDPR, PIPEDA, NDB
- Experienced team with specialized skillsets that include coding and app development, data analytics, robotics, and project management
- Established Integreon Cyber Learning Academy to develop talent

Learn how Integreon can help your organization do more and do it better.

Contact us today at [info@integreon.com](mailto:info@integreon.com) or visit [integreon.com](https://integreon.com).