

Global technology enabled document review - **unparalleled expertise, quality and cost predictability**



6+
years of
experience, on
average, for
reviewers

23%
of current review
clients have had a
relationship
with Integreon for
8 years or more

3.0M+
documents
reviewed annually

Complete confidence in your review partner

When faced with litigation, disputes, arbitration, investigations or due diligence, there are many unknowns. Your review processes and cost should not be a source of concern. Corporations and law firms around the world choose Integreon as their go-to review services partner.

Global scale

With 3,500+ employees in the US, UK, and Asia/Pacific, Integreon can handle any size review project, anywhere. We can deploy onshore, offshore, or multi-shore resources using a “follow the sun” model to meet your deadline and budget needs.

Integreon’s range of review services include:

- ECA & Search Term Optimization
- First & second level review
- Audio, media & chat review
- Redactions
- Privilege review & privilege log
- Unitization & Objective Coding
- Witness & deposition preparation, trial support
- Chronologies, summaries & dramatis personae
- DSAR Support
- Law Firm Process Optimization & Improvement
- eDiscovery Consultancy & eDiscovery Services (powered by our trusted partners)

Consistent quality

With more than 25 years of experience, we have a proven process for ensuring accurate, reliable results. Our dedicated quality control (QC) team provides three levels of controls and checks to ensure guaranteed accuracy and consistency, regardless of the delivery location, project type or size.

Deep expertise

Integreon’s review professionals have deep subject matter expertise in a wide range of specialized fields for jurisdictions worldwide. They understand the nuances of specific regulations and industries, enhancing their ability to capture all relevant documents.

Technology

We are technology agile as this allows us to consult as to the best solutions without bias. Our teams are trained and familiar with AI and advanced analytics features such as email threading, predictive coding, and continuous active learning. Our agility also means that we have extensive experience with and are certified on all the main review and analytics tools including Relativity and Brainspace.

Dedicated project team

You work with a dedicated Integreon Project Manager and review team that learns your business and priorities. This helps ensure consistency, accuracy and efficiency, saving you time and money. Regular check-ins at an account and project level ensure your Integreon team is aligned with your goals.

Flexibility

Our consultative approach to document review ensures that each engagement is tailored to meet the specific needs of our clients and each matter. This includes determining best fit and best ways to leverage technology options to build efficiencies and cost savings.

We offer three flexible delivery models:

- **Managed review:** our review managers manage the reviewers and the entire review workflow, including QC
- **Supervised review:** the review workflow is managed by our client and we supervise the review team at our client’s direction
- **Staffing:** we provide the reviewers who are supervised directly by the client

56+
languages

3
continents

3500+
employees

Predictable cost

We pride ourselves on flexible yet predictable pricing. With the benefit of 25+ years of industry and review experience, we can accurately predict forecasted costs and design pricing to best fit with our clients' requirements and goals. Our preferred pricing model is what is best for each client, whether that be per document, hourly, subscription or a bespoke pricing model. With Integreon, you avoid costly surprises.

Privacy and security

Privacy and security are paramount. All reviewers undergo exhaustive background checks, with periodic updates. We offer Integreon Citrix, a secure virtual environment maintained and hosted by Integreon in the location best aligned to the review team. Integreon Citrix includes:

- Detailed reviewer activity logs
- Use of best practices security configurations including data encryption at rest
- Prevention of informational artifacts (cached documents, search terms, and custodian's names) from being downloaded to local computers
- Data transfer prevention, USB capabilities disabled, screenshot, snips and copy/paste prevention, and reviewers cannot print from within the secure environment
- URL restrictions and multi-factor log-in authentication
- Anti-malware protection
- O365 email designed to restrict any outbound email and only to those domains/ email addresses specified. Also, reviewer O365 email and Microsoft Teams access is restricted to within the Citrix environment
- Daily removal of data
- Preventative measures against photo capture using water marking depicting users name, date, and time of session

Review services with a global approach

Client profile	Business challenge	Integreon solution	Location	Volume of documents
Fortune 50 bank/ financial services	Multiple regulatory investigations and litigations	TAR, audio and foreign language	London	3 mill+
Fortune 50	Multiple regulatory investigations in multiple languages	TAR, audio and redaction	London, Austin, NY, Mumbai, Noida and Manila	10 mill+
Fortune 100 corporation	Internal investigation	TAR and hard copy; deposition prep	London and Mumbai	1 mill+
Magic Circle law firm	Multiple projects in multiple languages	TAR and foreign language	London, Austin, NY and Mumbai	6.5 mill+

Case study

Client & Challenge

Helping a multinational pharma company reduce its litigation costs.

Solution

- Staged technology enabled review process across multiple global delivery centers, dramatically reducing the document population requiring review
- Fixed fee arrangement providing additional savings and cost certainty
- Skilled review teams assisting with document review, redactions, privilege review & privilege logging and review in support of deposition prep

Result

- 70% cost reduction
- 15M+ documents reviewed
- 19M+ pages redacted
- 28 Languages

Learn how Integreon can help your organization do more and do it better.

Contact us today at info@integreon.com or visit integreon.com.



Integreon is a trusted provider of legal and business outsourced services to corporations and law firms worldwide. Through our global delivery centers, we provide expert support for a range of legal, regulatory, creative design, and administrative needs, with a proven ability to transform our clients' business performance.